

PPG Meeting Minutes
18th June 2021
11am via Zoom

Present – Doreen Rex, Dr Hodegere, Rose and Jim, Mary, Terence, Laurie Jeffery, Nazia Rehman

1. Minutes of the last meeting

All agreed accurate and true record of the meeting

2. Covid update

No changes –we are done with the practice based and the care homes vaccination, giving the last of the second doses yesterday. We may be doing the 3rd vaccine booster, but details are not confirmed yet. We are not sure whether these will be boosters or a regular vaccine, we don't have more details than this. May also be run alongside with flu campaigns but again nothing confirmed.

3. Appointments

More face to face appointments however every call is still triaged and the GP determines whether to call the patient in for review or not. Waiting area still not open, we can only allow 2 patients in with the social distance in place, patients still have to wait outside, however patients are given fixed appointment times and encouraged to attend at this time and not earlier and they are spread over the day so not too many patients waiting outside. Everyone still has to wear a face mask when attending the practice.

We also have more extended services available too – social prescribing, First contact practitioners (FCP), pharmacy consultations for all our patients. We will be hosting a FCP from our practice which will be open to other practices to book in too.

We know also have a clinical pharmacist in practice for two days a week.

We are still sending patients to GP+ on upper parliament street. Question re how is this funded, we are in the process of trying to set up those GP+ appointments that we are allocated to take place at our practice, but no fixed timeframe for this yet.

4. QOF inc asthma, spirometer

Asthma and COPD specialist nurses are attending the practice to undertake the reviews for us in practice, invitation letters have gone out to patients inviting them to book for their reviews. No Spirometry at the moment and we can't see this happening over the next 6 months.

5. Staff changes

Quite a lot of new clinicians and services that have become available ie our clinical pharmacist, 2 days a week, FCP joining us from July.

Due to the demand increase and patient list size we have an advertisement for a further receptionist and Advanced Nurse Practitioner.

6. Website

Current live updates that are crucial to patients ie help with NHS apps, getting their covid status, how to book covid vaccinations; information is regularly being updated on the website.

7. Breast Screening

We don't send the letters to patients they are recalled nationally, they use our letterhead so it looks like they are coming from our practice. We get the notification of when patients have attended and not attended and clinicians opportunistically remind patients they are due to get reminders for their screening and encourage them to book.

8. Any other Business

Rex querying prescriptions – received 3 months' worth, previously only got 1 month, CH explained the script process.

Also another question from Jim re medication reviews, he does not know when his review is due, the rule should be if you have less than 4 items it's a yearly medication review, more than 4 items on repeat it's a 6 monthly review. However sometimes Dr Hodegere is checking things clinically ie bp, bloods etc and doing reviews based on medication changes etc.

Mary raised the question re Dr Phillips surgery closure whether we were allocated any patients, we were allocated around 100+ of his patients and has boosted our patient list size.

Dr Hodegere announced he has purchased the building from Dr Bicknell, we may be getting a GP trainer at the end of the year, more medical students, in line with these plans on expanding our clinical staff, we have applied for extending the building on the second floor for more clinical rooms. We have requested the funding from CCG and if this is secured we aim to do the building work in the new year.

Laurie made a comment that he referred a couple of patients to us who were unhappy at their existing practice, they registered with us and they are both happy with the service and care they received, wanted to thank all the staff.

9. Date of next meeting – tbc