

PPG Meeting Minutes
12th January 2021
6.00pm via Zoom

Present: Rose and Jim Clarke, Rex, Terence, Laurie, Dr Hodegere, Nazia Rehman

Apologies: Doreen Brooks

Dr Hodegere apologised for the delay in starting the meeting and welcomed members to the meeting.

1. Staff Changes

Dr Hodegere confirmed we are more stable than ever clinically and administratively. We have employed 3 new receptionists, 1 salaried gp and another locum gp.

2. Update on Appointments

Due to Covid still working in the same manner as described in the last meeting ie telephone consultations, video and some F2F appointments booked only by the GPs. Nobody is turned away everyone who calls on the day is spoken to by a gp and sorted the same day.

3. Flu Campaign

We have held some very successful Saturday flu clinics which have been well received by patients. We are still delivering flu jabs and actively calling and booking patients in for this. The uptake from the new cohort introduced by the government this year – 50-64yr olds, the interest has been slow with a lot of this group declining the jab.

4. Covid Vaccine programme

Dr Hodegere explained that we are working with other practices within our PCN group on a plan of delivery, set-up etc, the only confirmation we have at the moment is the vaccinate site for our cluster is Forest Recreation ground. We are aware letters have gone out to the over 80s and that NHSE is concentrating on vaccinating this age group first. We will keep members up to date on this item.

5. Prescription Ordering

Rex had a personal query re prescriptions, which Dr Hodegere resolved for him. We explained to all the members that we have reinstated the usual manner of ordering prescriptions for the patients with the addition of new ways of ordering: By post, pharmacy ordering on their behalf, email or online via NHSapp or Systmone.

6. New Members

Question asked whether we have taken the interest we had from some patients in joining the group forward, simple answer not yet. We are hoping to pick this up soon, we have not forgotten!

7. Any other Business

None

8. Next Meeting date – 9th March 2021, time to be confirmed.